

UNISA GAUTENG REGION



OUR SERVICES



Define tomorrow.

ABOUT GAUTENG REGION

Located at the centre of the country, Gauteng Region provides a menu of student support services to a collective student population of just over 100 000 through its various regional services centres located in almost all corners of the Gauteng province.

Regions, through their regional services centre, are mostly the first point of contact or entry for a student when he or she visits or calls Unisa. The majority of services that a student requires are found at regional service centres.

OUR VISION

The African University shaping futures in the service of humanity

OUR MISSION

Unisa is a comprehensive, open distance learning institution that produces excellent scholarship and research, provides quality tuition and fosters active community engagement. We are guided by the principles of lifelong learning, student centredness, innovation and creativity. Our efforts contribute to the knowledge and information society, advance development, nurture a critical citizenry and ensure global sustainability.

OUR VALUES

- Ethical and collective responsibility
- Integrity
- Innovation and excellence
- Responsive student-centredness
- Dignity in diversity



OUR SERVICES

CONTACT DETAILS

COUNSELLING



The function of Counselling Services in the region is to contribute to students' development and academic success in an open distance e-learning (ODEL) environment through career, academic and personal counselling. The unit provides face-to-face counselling, telephonic counselling and e-counselling.

TO BOOK FOR ONLINE COUNSELLING

<https://tinyurl.com/DCCDOnlineSession>



COUNSELLING CONTACT DETAILS

<https://tinyurl.com/ContactDCCD>



ADDITIONAL SERVICES & RESOURCES



MICRO TEACHING SERVICES

Micro-teaching is a focused teacher-training approach that allows student teachers or pre-service teachers to practice teaching with a small group of learners in a controlled environment. It supports the development of specific teaching skills, builds confidence, and refines instructional techniques before engagement in a live classroom. The Region supports the College of Education by facilitating micro-teaching lessons as part of its commitment to strengthening teacher development and teaching excellence.



SUPPORT FOR STUDENTS WITH DISABILITIES

Our region has facilities for people with disabilities in its computer labs and library. Should you have special needs, please feel free to contact your nearest regional service centre.

 **ARCSWID**

<https://bit.ly/3vPRcBa>





WORK-INTEGRATED LEARNING

Besides providing referral letters to students for their work-integrated learning, the region also provides workshops (on employability skills and other relevant topics) and activities such as career fairs which are aimed at supporting Unisa students.



STUDY FACILITIES

The region has venues of different sizes that students can use for study purposes, meetings and related discussions.



TECHNOLOGY ENHANCED LEARNING SUPPORT

The Technology Enhanced Learning Support service integrates technology into teaching and learning to enhance students' learning experience. Services offered to students include: access to computer laboratories and computers; technical support, including Wi-Fi configuration and academic software installations; computer literacy/skills, myExam, and myUnisa training; activation of myUnisa and myLife e-mail accounts; digital learning advising; and use of myUnisa tools.



TECHNOLOGY ENHANCED LEARNING
<https://bit.ly/2Xog3PK>



ACADEMIC LITERACIES



Academic Literacies services are divided into Reading and Writing and Quantitative Literacy. The Reading and Writing component assists students in sharpening their skills as first language and additional language speakers of English with generic and discipline-specific writing. Quantitative Literacy assists students with numeracy skills. The service is available to both undergraduate and postgraduate students. Support is also available for specific modules in the form of one-on-one consultations and group sessions.



IMPORTANT NOTICE

The Gauteng Region has some good news to share! Did you know that Ormonde Conference Centre is fully operational ?

LOCATION: UNISA Ormonde Conference Centre 2 Vinton Rd, Ormonde, Johannesburg South close to Gold Reef City & NASREC

NB: This follows the closure of the Johannesburg Regional Service Centre (JRSC) at 120 Fox Street

- OUR SERVICES INCLUDE:
 - Applications and Registration
 - Student Funding (NFSAS etc.)
 - Student Cards
 - Academic Support Services
 - Counselling Services
 - Computer Labs
 - Library Services (Full Online and telephonic support)
 - Student Enquiries
- Location:



REGIONAL STUDENT REPRESENTATIVE COUNCIL (RSRC)

The region has an active RSRC that plays a valuable role in student activities in the region. The RSRC is a committee of student leaders who are elected by the students to represent them and to ensure that the student voice is considered in matters of governance and whenever important decisions are made. If there is anything you wish to bring to the attention of the RSRC, you can contact them as follows:



Visit www.unisa.ac.za/src for more information on the SRC



ADDITIONAL TIPS WHEN COMMUNICATING WITH THE UNIVERSITY

The Gauteng Region has created a myUnisa site to facilitate improved communication between students and the University. This project is a direct response to the Vice Chancellor's call for all staff members to partner with her to ensure the success of the academic project. It is envisaged that the project will further enhance student success, which will result in the University's improved brand and reputation.



All newly registered Unisa students in undergraduate and postgraduate qualifications (NQF levels 5 to 8), and those who have not yet completed the course, are required to complete the compulsory Academic Integrity Course for the academic year.

The Academic Integrity course empowers you to embody honesty, respect, fairness, responsibility and accountability throughout your academic studies. These values help you to navigate your studies ethically and protect the credibility of your qualification. They also establish the foundation for your future professional success.

How to access the course
Visit <https://mooc.unisa.ac.za/>
Login using your myLife account credentials
Click on "My Courses"
Complete all 6 study units

YOUR ACADEMIC INTEGRITY MATTERS

GET STARTED TODAY!

#Unisa2026
#AcademicIntegrity



Unisa Radio showcases the impactful work of the university's academic cream of the crop, highlighting Unisa's commitment to academic excellence and its continuous strive of making the academic journey of students worthwhile.

Tune in at <https://iono.fm/s/207>



Unisa Radio

The African Voice



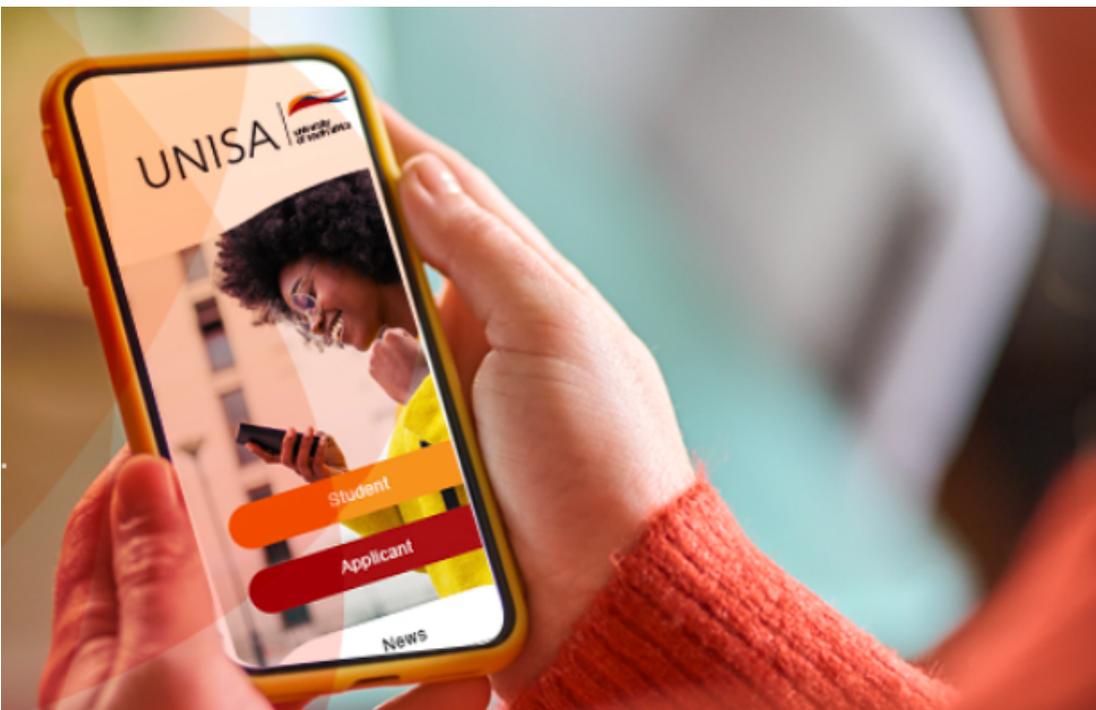
LISTEN LIVE HERE



Tune in at iono.fm/s/207

Follow us on social media @[unisaradio](https://twitter.com/unisaradio)

Download Unisa's Student App and access admin functions via your phone.



Do you need to quickly check when an assessment is due? What about accepting the invitation to that all-important graduation ceremony? **The Unisa Student App is your answer!**

Download the Student App now and access Unisa admin functions via your smartphone. It also has communication features, which will allow you to receive important messages from Unisa.

The process is simple

Download the App from the Apple iStore, Google Play Store or the Huawei AppGallery and login in with your student number and Unisa password.

Have a look at some of the functions currently available on the App:

- **Applications:** Track the status of your application, upload documents, pay the application fee, view the MOOC flag, and accept or decline Unisa's offer.
- **Registration:** Track the status of your registration (temporarily registered or fully registered)
Pay your study fees
- **Study material:** Track the study material sent via courier
- **Assessments & exams:** View your assessment information, apply for an exam remark or an aegrotat
- **Graduations:** Accept or decline your graduation invitation, view your qualification and address information, and add or edit the guests attending your graduation ceremony
- **Access the self-help, Chatbot and Live chat functions**

* **Additional functionality will be added to this App**

CONTACT US

REGIONAL HEAD OFFICE

OFFICIAL HOURS: 7:45 – 16:00

The regional head office is located in Sunnyside, Pretoria and can be contacted via telephone and e-mail

 www.unisa.ac.za

 012 441 5756

 Building 14, Sunnyside Campus
Corner Steve Biko & Justice Mahomed Street
Sunnyside Pretoria

 gautengtl@unisa.ac.za

Ekurhuleni Centre:

-  Corner R51 & Brazil Street, Daveyton
-  Ekurhuleni.GR@unisa.ac.za

Florida Regional Service Centre:

-  2nd Floor, Phapha Building, Science Campus
Corner Christiaan de Wet and Pioneer Street,
Florida
-  Florida.GR@unisa.ac.za

Johannesburg Centre:

-  2 Vinton Road, Ormonde Johannesburg South
-  Johannesburg.GR@unisa.ac.za

Vaal Centre:

-  1st Floor, Hangar Building
Corner Voortrekker & Rhodes Avenue, Vereeniging
-  Vaal-GR@unisa.ac.za

